



2008 CHIP Outreach Survey Comments

Why did you apply for CHIP?

Employer cancelled policy.
Did not qualify for Medicaid.
Made too much at time for kids to receive Medicaid.
\$12,000 + per year.
All of the above.
Not eligible for Medicaid. Can't afford other insurance. Also pre-existing health condition for daughter.
Tribal health told us about CHIP.
Had CHIP before.
IHS requires us to apply for Medicaid or CHIP.
Lost Medicaid when transferred from foster to guardianship.
Could not be able to afford any kind of health insurance.
Wasn't eligible for Medicaid anymore at that time.
No child support.
IHS requested that I apply.
Didn't qualify for Medicaid anymore.
Medicaid.
Made too much for welfare.
Made too much for Medicaid.
Medicaid cancelled (children over 6 years old).
Child diagnosed with diabetes.
Medicaid wouldn't accept us.
My youngest has a disease that requires constant doctor visits.
Medicaid kept denying our family.
Tribal health is not covering a lot.
Got some SSI from father's death and taken off Medicaid.
No longer qualified for Medicaid.

How did you hear about CHIP?

Speech pathologist.
Already CHIP.
WIC.
Hospital.
At work.
Boss at my work.
Better Babies or what is now called Riverstone Public Health Services.
State did all the paperwork – DPHHS.
Previously on CHIP.
Medicaid.
Helena office mailed to me.
Picked up an application.
WIC.
Michael had it before.

Where did you get your CHIP application?

Sent in mail.
 Don't remember.
 Annual renewal sent by mail.
 Sent to me by renewal.
 Renewal application.
 You mailed to us this year because we had CHIP last year.
 School teacher.
 Don't remember.
 Renewal.
 My boss at work.
 Better Babies
 DPHHS applied for me.
 Mail.
 School counselor.
 School.
 Medicaid.
 WIC.
 Mailed to me.
 Sent to me in the mail.

What else would you like to tell us? (suggestions, comments, etc.)

- Thank you! I want to keep my kids healthy & medically secure and without CHIP, I couldn't afford to take them to the doctor and dentist!
- CHIP is very important. I am very thankful for this program it is a big help to my family.
- The extended dental plan needs more funding so it doesn't run out and more are covered.
- Wonderful program – my gratitude to CHIP.
- Thank you.
- A lot of people still don't know they qualify. Maybe sending home something from the school with income guide lines
- This program has been a lifesaver. To have peace of mind that CHIP gives us if something should happen whether it be the flu or stitches is huge for us.
- Your staff has always been very helpful and respectful.
- I would just like to thank you for providing me with CHIP. Without it there would be no way I could afford health insurance for my children.
- Wish I could find some health insurance for me. I have a bad back and was percented at a 5% disability.
- Keep up the good work!
- It would be great if you could have ambulance coverage. If someone is in an ambulance you would think they were sick.
- CHIP is a lifesaver! Thank you!
- I just want to thank you. It means a lot to be able to take my children in and not have to worry about taking money from the groceries to pay health bills. It means a lot and I'm so grateful! Thanks again.
- My daughter temporarily does not have any health insurance because her SSI. She can't have it because I am on workmans comp. But as soon as I get off she will have it back. But she has PT OT speech and until I get out of workmans comp she does not get any help.
- I really like CHIP and it has been very helpful.
- We appreciate this program!
- Very good program—Don't know what we'd do without it—Thanx!
- Thanks from this dad!
- This is the nicest program I could ever have wished for. Prior to CHIP approximately 2/3 of my husband's salary was going to premiums.
- Thank you! Thank you! Thank you! My son sees both a psychiatrist (for meds) and a counselor. 12 appts max per year is not enough for him. Once a month for counselor is OK (although sometimes he needs to be seen every other week) but that allows zero appts for med adjustments.
- Thank you for helping when families cannot afford health insurance.
- I am glad you do what you do and I am grateful for my children's insurance.
- I am so grateful for CHIP and that our children are covered. Thank you very much!
- We appreciate CHIP. Keep up the good work.
- Thank you so much. You make all the difference in the world.
- Doing a great job giving children insurance.
- Thanks for being there.

- We are very grateful for this program. It is a life saver, especially for my daughter.
- Thank you!
- Thank you. Without CHIP I would not be able to afford health insurance for my three kids.
- I think the program is fantastic. You have kept me from going bankrupt! Thank you!
- To be able to use West River Regional Medical Center in North Dakota as a provider. As we use this as our family hospital and doctors.
- That I am thankful to have help like CHIP.
- This is a great program and should be available to all families. I feel that there should be a sliding scale for families that make over the income guidelines so it could benefit more families.
- Thankful.
- Thank you.☺
- CHIP is a great program. I am thankful for this insurance for my child.
- I'm hoping the income guidelines increase for 2009 so I can qualify.
- Very appreciative of this program and always get a friendly helpful person at the chip phone number. Thank you!
- I don't know what we would do without CHIP. We can't afford insurance for ourselves.
- It would be nice if CHIP "backdated" to our infant's date of birth and it would cover all dental costs.
- Thank you!!!
- I think CHIP is great. It has saved our family. Thank you.
- God bless this program and everyone who works for it!
- Thank you!
- This program is very much appreciated so we don't have to worry about health care costs for our child.
- Thank you for covering our children's health insurance. We don't take it for granted. Very supportive and thankful for program.
- I want to thank you for what you provide for my children. We are very grateful for CHIP and Montana.
- Thank you.
- I just thank the lord for this CHIPS program. Everyone has always been very friendly and courteous to me when I call and have questions. Thank you.
- Very good program. Eye and dental for children. Any other insurance wouldn't cover or it would be impossible to afford.
- No suggestions or changes, just a sincere thank you.
- We are thankful for this program!!!
- Thank you.
- Keep doing what you are doing. It helps to know that our child is insured.
- This is an awesome program. Our family appreciates it very much. Thank you.
- Thank you!!! Without CHIP our children would not be as healthy and happy as they are today!
- Appreciate all of your help. It takes a lot of stress off of me.
- We are very grateful to have this insurance for our children.
- Have no or low cost insurance for single moms? Help with doctor visits and medications.
- We recently lost a child and was shocked that CHIPS doesn't cover any ambulance services. We can't afford medical. How do we afford \$11,000 - \$12,000 in these services? We thank you for what you have done, but we are still at a big loss.
- Thank you for all your help having this insurance really helps my family. Thank you.
- Thank you so much for the insurance. Now my kids can stay healthy!
- Thank you!
- I really appreciate this program. It has helped our family to keep healthy. Health care costs are so high that there is no way we could pay for everything CHIP has helped us with.
- I would like to comment on the CHIPS program. If it weren't for CHIPS, we wouldn't be able to make it. My children need meds for ADHD monthly and it is expensive. We thank God for this program and are very pleased with the whole program.
- I greatly appreciate what this program does! It's wonderful!☺ Thank you.
- It's a life saver for my children. I do wish dental was a higher limit.
- Good program.
- It has been a lifesaver for my kids! Thank you. Thank you. Thank you.
- Thanks for the CHIP program.
- Thank you for the CHIP program for our children.
- CHIP is the greatest! As a parent, I feel it's a great relief.
- Advertise more so people know it is out there.
- I'm a single parent wanting my son healthy and I need this CHIP program for my son otherwise I'm not sure how often he may get the treatments he needs.
- This is a wonderful program for children. We sincerely appreciate the opportunity to be able to have this for our daughter.
- I understand that you want to make sure kids don't qualify for Medicaid first, but it is kind of strange because you can see our income guidelines and know we won't qualify. Thank you!
- Thank you!

- CHIP is such a blessing for our family! Thanks for all you did.
- What a great program! It really is great for families like ours and ensures that the children are checked on medically at the correct times in their lives. Thank you so much!
- Put flyers at health care providers offices around the valley.
- I think CHIP should pay for birth control. Birth control is much cheaper than adding another child to the welfare system.
- We need complete coverage for all Montana children.
- I really appreciate the assistance they provide for my children. It is a huge blessing.
- I can't answer for sure if I've seen advertisements on CHIP on TV or such, but I have heard a lot about it in the recent elections coverage.
- Just very thankful for the program. Helps out a lot.
- What a blessing this program is.
- The booklet was very detailed and explained all the participant rules and expectations clearly.
- Whenever I called in for assistance, everyone was very helpful, knowledgeable and kind.
- Thank you so much! I really don't know what we would do without CHIP.
- We are grateful for this program!!!
- We are deeply appreciative for this program and feel it is critical for our family to benefit in it. I'm sure we speak for many other families(at this time). Thank you. Thank you. Thank you.
- Thank you! It helps a lot.
- We really appreciate CHIP. Thank you very much.
- Voted for CHIP money.
- Your program has been a blessing. It has helped provided much needed therapy for my children.
- Thank you for being there for my kids.
- It's a very nice program. It helps us a lot with our children who need yearly eye exams and everything else it covers. Thank you.
- CHIP is great!
- We think it is a wonderful program when you don't qualify for Medicaid.
- Thank you! We appreciate the help!
- CHIP dentistry amount is too low. Either raise it or let us transfer amounts from one child to another in families. Age limit should be extended for children 19-25 still living at home.
- I want to thank you for providing such a wonderful program. You do a great job helping out children like ours.
- My daughter almost died before she had her baby as well as after. Thanks to CHIP, he received the medical and hospital bills. We applied for a grant to pay the rest. Thank God you were there for her. Thank you. Thank you.
- CHIP is a wonderful program. Thank you very much.
- A little more help on dentistry or maybe another program we can apply for children that have a need for specialty dentistry and those that need more than \$400 a year for dentist.
- I love how you guys send the renewal info and how you help me to take care of my baby. ☺
- You have a great program. Keep up the good work. ☺
- Thank you for this program and covering our children.
- Thank you.
- CHIP is great. Thank you for doing such a good job!! ☺ We would be in trouble without CHIP.
- Thank you for being available to us!! You do a great job!
- Sue glad it was there for my granddaughters.
- Thank you! This program makes it possible to provide excellent health care for our kids and still be able to pay our other bills. Our personal deductible for my husband and me is \$5000 which we meet many years. There is no way we could afford this for our children as well. This program is a lifesaver.
- It's a great program.
- We are very thankful for a program such as this to help keep our children healthy! Thank you Montana CHIP!
- Thank you so much for your assistance.
- I am very grateful for your program. It has helped our family tremendously. Thank you.
- We have felt very blessed to qualify for CHIP. Our children have never been able to have insurance before.
- If it weren't for this program, my child would have no insurance. Thank you.
- Thank you! This is an amazing program for people who really need it. Again, thank you!
- Great program.
- Thank you.
- People who move to Montana should be aware that it is available to them if they qualify.
- CHIP has helped us even if only for a checkup. Our medical bills are excessive.